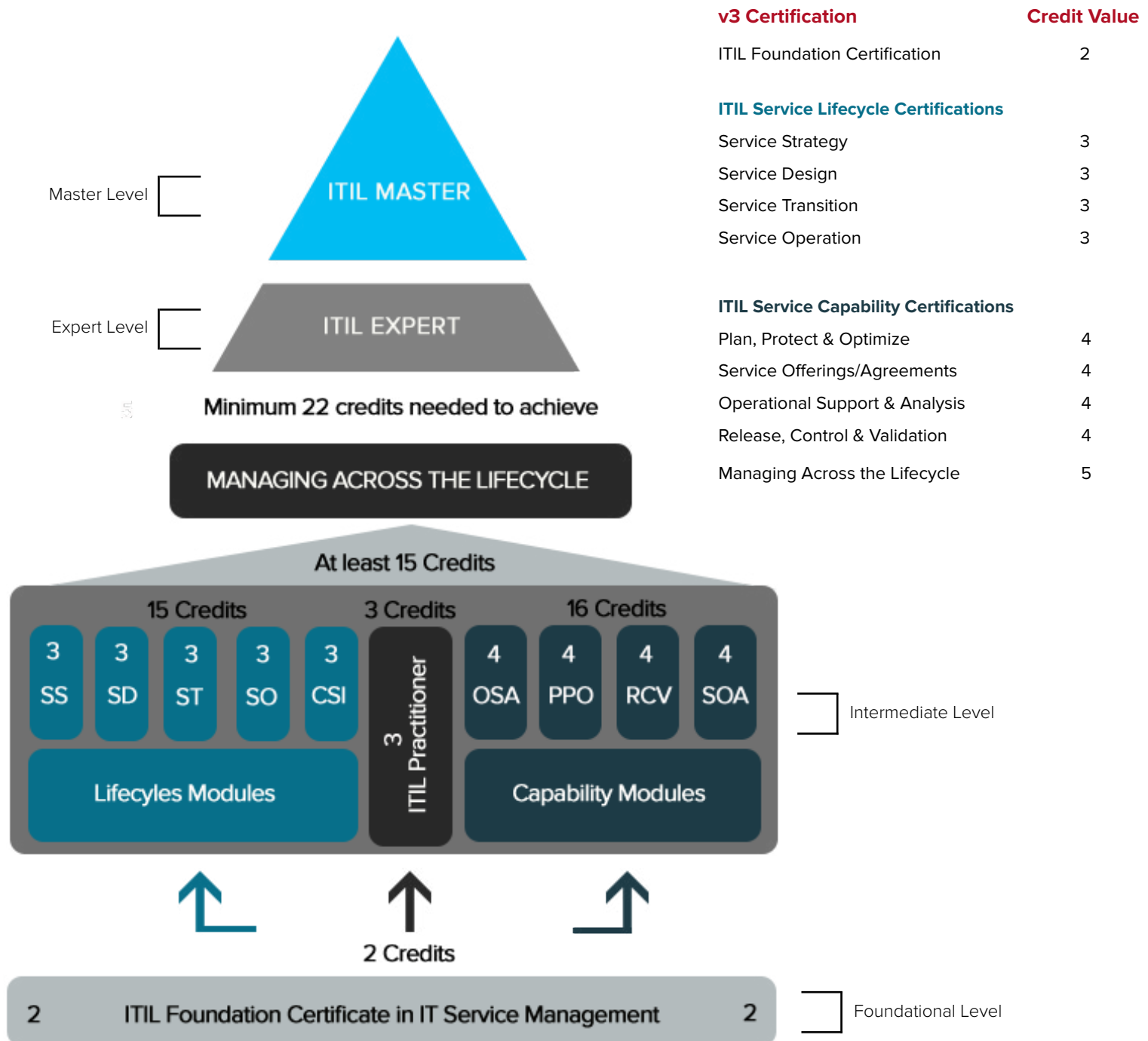# THE ITIL v3 CERTIFICATION ROAD MAP

Fast Lane's path to the top level of ITIL expertise is the fastest method to achieve ITIL Expert level and beyond. Following this path gets you ITIL certified in less time, and more cost effectively, than any other ITIL Training company. Here are the requirements on the Fast Lane path to ITIL Expert:

v3 Certification	Credit Value
ITIL Foundation Certification	2
ITIL Service Lifecycle Certifications	
Service Strategy	3
Service Design	3
Service Transition	3
Service Operation	3
ITIL Service Capability Certifications	
Plan, Protect & Optimize	4
Service Offerings/Agreements	4
Operational Support & Analysis	4
Release, Control & Validation	4
Managing Across the Lifecycle	5

Master Level — ITIL MASTER

Expert Level — ITIL EXPERT

Minimum 22 credits needed to achieve

MANAGING ACROSS THE LIFECYCLE

At least 15 Credits

15 Credits   3 Credits   16 Credits

| 3 SS | 3 SD | 3 ST | 3 SO | 3 CSI | 3 ITIL Practitioner | 4 OSA | 4 PPO | 4 RCV | 4 SOA |

Lifecyles Modules   Capability Modules

Intermediate Level

2 Credits

| 2 | ITIL Foundation Certificate in IT Service Management | 2 | **Foundational Level** |

CERTIFICATION LEVEL DESCRIPTIONS

Foundation Level: is the entry level certification which offers you a general awareness of the key elements, concepts and terminology used in the ITIL service lifecycle, including the links between lifecycle stages, the processes used and their contribution to service management practices.

Intermediate Level: has a modular structure with each module providing a different focus on IT Service Management. You can take as few or as many Intermediate qualifications as you need. The Intermediate modules go into more detail than the Foundation level and Practitioner, and provide an industry-recognized qualification.

Expert Level: is aimed at those who are interested in demonstrating knowledge of the ITIL Scheme in its entirety. The certificate is awarded to candidates who have achieved a range of ITIL certifications and have attained a well rounded, superior knowledge and skills base in ITIL Best Practices.

Master Level: you must be able to explain and justify how you have personally selected and applied a range of knowledge, principles, methods and techniques from ITIL and supporting management techniques, to achieve desired business outcomes in one or more practical assignments.

WHY FAST LANE?

LEADERSHIP. Fast Lane has earned a reputation as the go-to company for sophisticated IT projects, entailing both consultation and training programs. No matter what your company's IT requirements might be, Fast Lane has the skills and experience to help achieve your company's business goals. Fast Lane consultation services advise companies on the select ion of future-focused IT solutions, providing support throughout the development phases to ensure organizations are getting maximum return on investment from their IT infrastructure.

QUALITY. A comprehensive evaluation system ensures Fast Lane always delivers education to the most rigorous quality standards. With professional experience and excellent teaching skills, all of our instructors and consultants transfer knowledge efficiently and effectively.

EXPERTISE. Virtualization and data center, voice, video and unified communications, security, wireless or optical technologies—whatever specialized insight, skills, and consulting you may need, Fast Lane has the ability to support your requirements.

FAST LANE'S ITIL TRAINING COURSES

ITIL Foundation
- ITIL® Awareness (ITILA)
- ITIL® Foundation (ITILF)
- ITIL® Practitioner (ITILP)
-

ITIL Lifecycle Modules
- ITIL® Service Strategy (ITILSS)
- ITIL® Service Design (ITILSD)
- ITIL® Service Operation (ITILSO)
- TIL® Service Transition (ITILST)
- ITIL® Continual Service Improvement (ITILCSI)

ITIL Capability Modules
- ITIL® Operational Support and Analysis (ITILOSA)
- ITIL® Service Offerings and Agreements (ITILSOA)
- ITIL® Planning, Protection and Optimization (ITILPPO)
- ITIL® Release, Control and Validation (ITILRCV)

ITIL Expert
- ITIL® Managing Across the Lifecycle (MALC)